

Scrutiny Inquiry Dementia Friendly Communities

**Better Care and Domiciliary Care
Moraig Forrest-Charde**



Solent
NHS Trust



Southern Health
NHS Foundation Trust



Southampton City
Clinical Commissioning Group

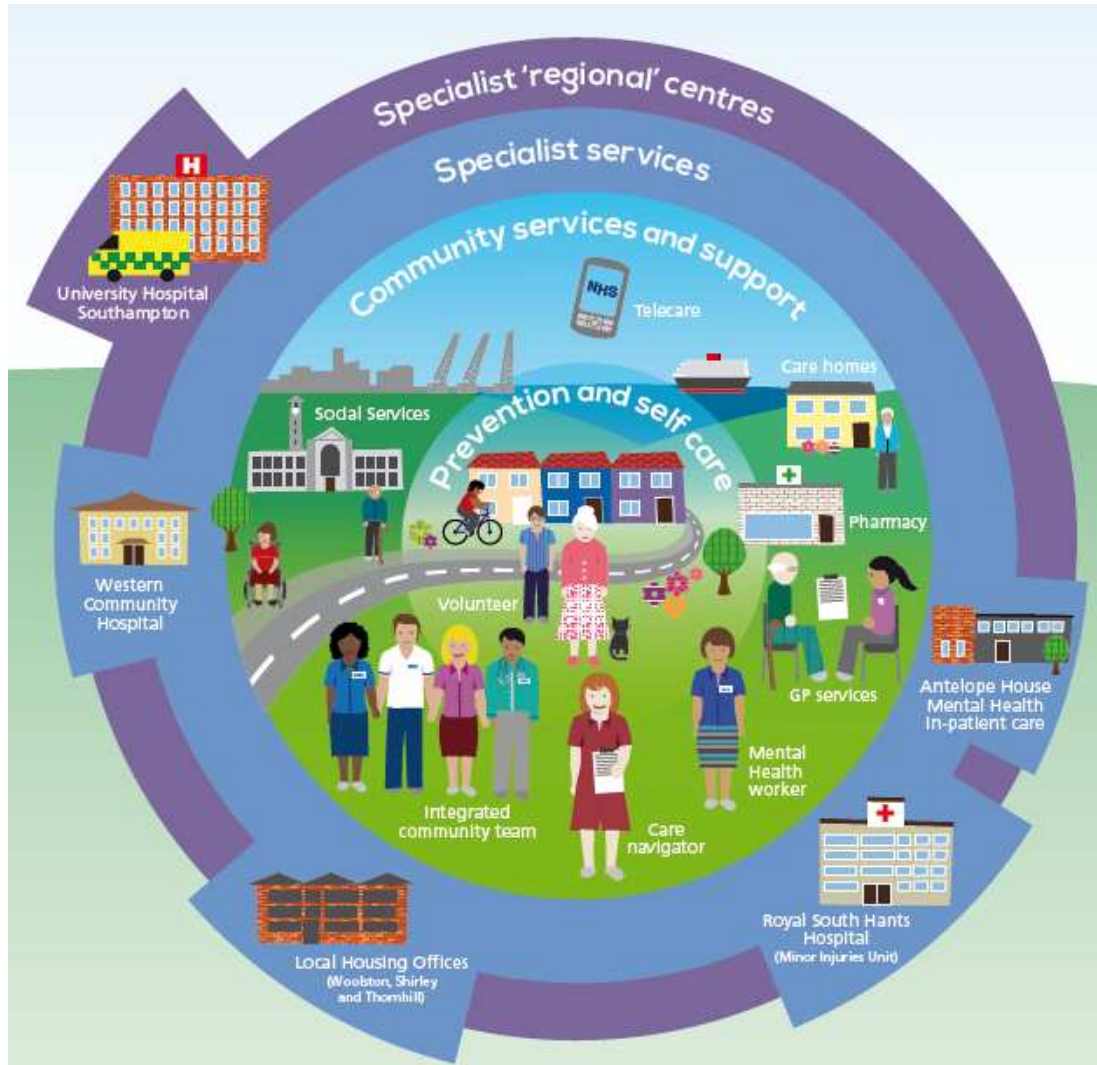
University Hospital Southampton
NHS Foundation Trust



NHS Foundation Trust



Southampton Voluntary Services



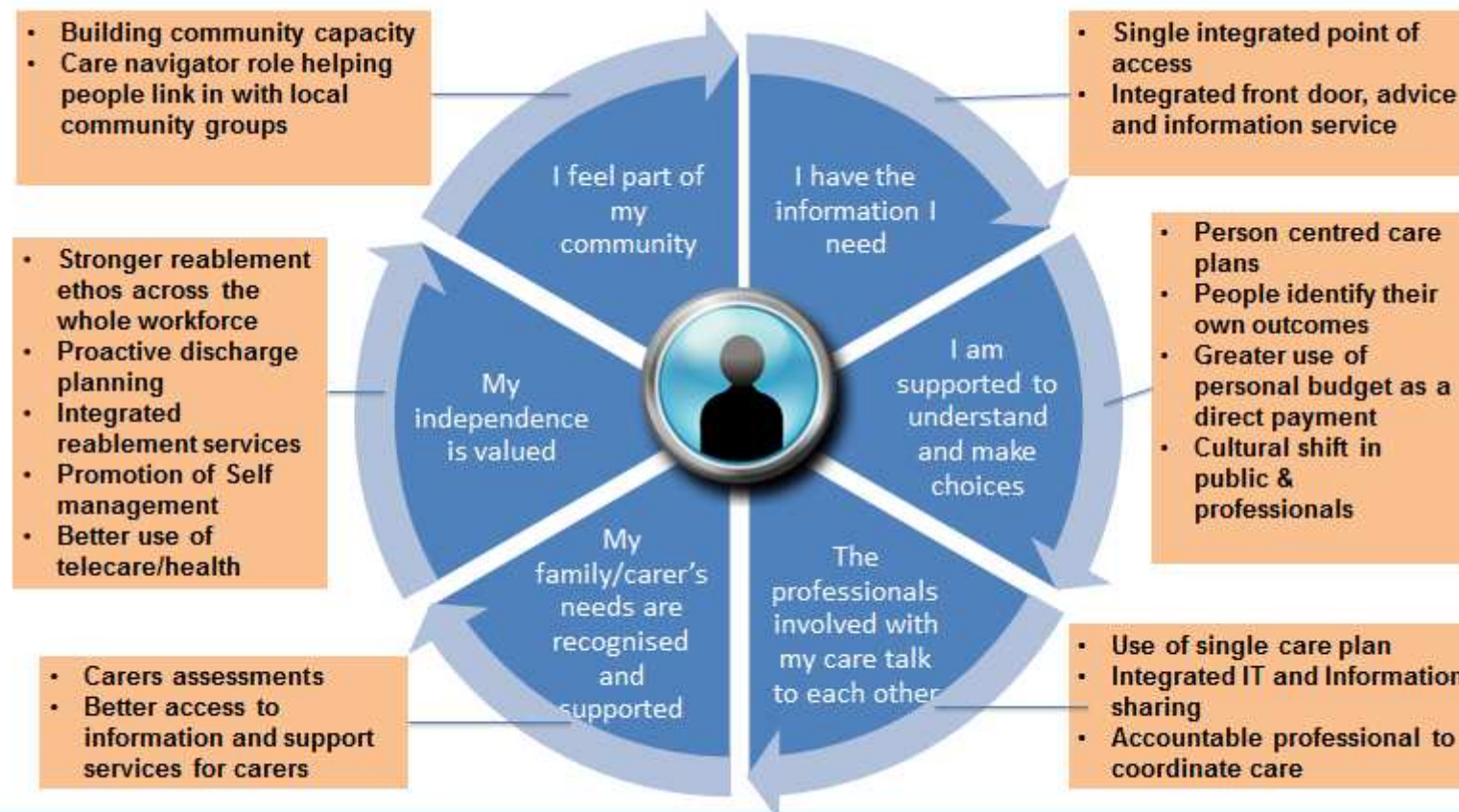
Southampton Better Care Vision

Our overriding vision is to join up care and support for each and every unique person in our city needing our care, as represented by Joan, her children and her grandchildren

What will this mean?

- ***Families will experience a seamless journey of support (where they get the right information, the right help and the right challenge by the right person at the right time) that enables them to give their children the best start in life.***
- ***People will be in control of their care through development of choice, person centred care planning and supported self management of their health and wellbeing***

What difference will it make for people?



Our Approach

Integrated
Personalised
care

Core Teams

Cluster Teams

Case Finding

Community
Capacity
Building

Community
Facilitator

Community
Development

Rapid Response
Rehabilitation
and Reablement

Engagement
and model
development

Falls
Prevention

Enablers

Shared care
plan
development

Workforce
plan

Building the
contractual
infrastructure

How will 'Better Care' contribute to the lives of people living with Dementia

- Integrated Care
 - Person centred care and support plans
 - Development of lead professional role to work with named GP
 - Development of holistic care through cluster working with statutory and non-statutory services (inc Dom Care)
 - Tell the story once
- Workforce development project –
 - Development of a system wide programme to support the delivery of holistic person centred care (ECCC)
 - Involvement of all key services for our most vulnerable citizens
- Proactive care –
 - Early identification of need through 75+ nursing and risk stratification

Domiciliary Care – Implementation of the new framework

- Staff awareness and skills –
 - Strong focus on workforce skills
 - Competent to undertake all elements of the care and support plan
- Involvement in system wide workforce development initiative (ECCC)
- Provision of personalised service
 - Working towards flexible care and support plans
 - Development of partnerships with health partners
 - Working with informal carers central to delivery
 - Provision of a caring, dignified and respectful

What are the key points which will aid our citizens who have Dementia

Promoting communication and trust

Sharing key service information

Development of single folder concept

Communication with GPs and nurses

Sharing good practice

Development of patient stories

Improving quality through relationships

Development of shared standards through workforce development project

Early work with Medicines Management

Any questions?

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